

# the Examiner

JANUARY 2019 ISSUE 17



HSE SUPPORTS  
CFTS POSITION  
ON HAND PALLET  
TRUCKS



## *in this issue*

**Record number of new Accredited Companies**

**Coming soon: new Cascade fork inspection course**

**Information at your fingertips**

The Examiner is the newsletter of Consolidated Fork Truck Services Ltd (CFTS). CFTS was formed as a joint venture between the Fork Lift Truck Association (FLTA) and British Industrial Truck Association (BITA). In consultation with the Health and Safety Executive (HSE), CFTS developed the materials handling industry's national accreditation scheme for Thorough Examination. The CFTS Thorough Examination scheme was officially launched in 2004 and continues to be administered by CFTS. For further information visit the CFTS website:

[www.thoroughexamination.org](http://www.thoroughexamination.org)

While our year-end issue of the Examiner usually creates an opportunity to look back on our achievements in 2018 and what to expect in 2019, this year's issue is a difficult one as it is the first to be written without my colleague Shaun.

As you may be aware, Shaun, who was our Technical Manager for the North, passed away in early November after a period of illness.

Shaun had a wide and varied career, which began while serving HM forces in the UK and abroad. As part of the Specialist team Royal Engineers, he undertook vital engineering work: from repairing airfields in the Falkland Islands to building bridges in Sierra Leone.



When he completed his military service in 1992, as a Corporal in the Plant Troop within the Corps of Royal Engineers, Shaun turned his attention to the materials handling industry, where he oversaw service for a mainstream dealer.

Shaun joined CFTS in July 2012 and since I joined CFTS in April 2015, we've worked in close partnership to increase awareness, understanding and coverage of Thorough Examinations throughout the UK and Ireland.

With his knowledge, integrity and good humour, he was very popular with our Members as a trusted advisor, trainer and friend.

I know that many of our Members, as well as his colleagues (myself included) miss him greatly.

Our thoughts are with his family at this very difficult time.

**Matthew Kennedy**, Technical Manager, CFTS

## Record number of new Members



Once again, we've seen CFTS grow over the past year with another record number of new Members. Since May, we've had no fewer than 28 companies from across the UK receive accreditation.

- Agriscope Ltd, Doncaster
- Armistead Engineering Services Ltd, East Yorkshire
- Beard Brothers Engineering Ltd, Devon
- Bryan Contractors (Blairgowrie) Ltd, Perthshire
- Cascade (UK) Ltd, Nationwide
- Clements Plant & Tool Hire Ltd, West Midlands
- ELF Forktrucks Ltd, West Yorkshire
- FLT Group LTD, Bristol
- Forklift Maintenance Services, Bristol
- G Crook and Sons, Dorchester
- Gatwick Forklifts, Surrey
- Highland Forklifts, Inverness
- Holmes Agricultural Services Limited
- Huelin Vehicle Repairs Ltd, Jersey
- IVS Materials Handling (Interface Vehicle Services), South Yorkshire
- Jack Swales Plant Services, Inverness
- MacAulay Plant Services Ltd, Glasgow
- MG Agriculture Ltd, Lincolnshire
- MK2 Lift Trucks Ltd, Doncaster

- MT Mechanical Handling Ltd, Staffordshire
- Parsons Plant & Commercial, Lancashire
- Plant Tech South West Ltd, Devon
- Prins Forklifts UK Ltd, Kent
- Seer Construction Ltd, Powys
- Thurlow Nunn Standen Ltd, Suffolk
- Thurlow Nunn Standen Ltd, Cambridgeshire
- Thurlow Nunn Standen Ltd, Norfolk

## Is it time to revalidate your engineer's training?

If your service engineer last completed a Thorough Examination course before January 2013, then the answer is 'yes'!



A CFTS Thorough Examination qualification is only valid for five years. Revalidation training, which takes just a day, allows them to refresh their knowledge and understanding.

To help you best keep track of your business' training needs, we have added a feature to the CFTS website ([www.thoroughexamination.org](http://www.thoroughexamination.org)) which allows you to view your competent persons and their Thorough Examination revalidation dates.

## Enhance your fork inspection in 2019

Early next year, we will launch a new fork inspection course, in partnership with Cascade (UK) Ltd.

The course, which is provided at no cost to Accredited Companies, has been developed to improve your understanding of forks and their needs during inspection.

Initially, we will be offering the course to service managers. Courses for service technicians will follow later in the year. If attendance numbers are high, courses can be held at CFTS member premises.

To find out more, email [matthew@thoroughexamination.org](mailto:matthew@thoroughexamination.org).



# HSE clarifies hand pallet truck requirements

Responding to confusion over LOLER requirements in the marketplace, the Health & Safety Executive (HSE) has confirmed the CFTS position that both hand and electric pallet trucks with maximum lifting heights below 300 mm are not subject to LOLER.

Since these types of hand pallet trucks transport, rather than lift, it has been our long-standing view that they shouldn't be subject to LOLER Thorough Examination (although they are still, of course, subject to the inspection requirements under PUWER). We're pleased that the HSE shares this view.

The clarification appears within the June 2018 update to the HSE's Safe use of lifting equipment. Lifting Operations and Lifting Equipment Regulations 1998 (LOLER). The publication is free-to-download from: [www.hse.gov.uk/L113](http://www.hse.gov.uk/L113).

The revised guidance states that LOLER applies to "high-lift pallet trucks, both manual and powered, that have the ability to raise the forks above 300 mm".

While LOLER is not applicable to hand pallet trucks, CFTS advises that this equipment must still comply with PUWER criteria: ensuring safety elements, such as brakes and steering.

Satisfying LOLER and PUWER requirements is a significant responsibility for companies employing lift trucks... and it's a source of great confusion for those who oversee that aspect.

That's why we are always available and ready to offer the advice that ensures companies operating lift trucks stay on the right side of the Law.



## Everything you need... and much more

In the Members Area of the CFTS website [thoroughexamination.org](http://thoroughexamination.org), you'll find a raft of resources designed to help you get the best from your CFTS accreditation.

Simply log in using your customer's credentials and you'll be able to:

- Update your company's details, such as adding new depots
- Order Thorough Examination packs
- Download printable versions of the popular interactive guides which spell out the differences between CFTS and other inspection providers.
- Find assets, including logos, email templates and images, for upcoming promotions
- Print your own quotation document using our free template
- Read previous editions of the Examiner
- Learn more about CFTS electronic documentation from Protean
- View our latest videos, including our engaging CFTS vs Insurance inspection side-by-side comparison.

If you are unable to login, please contact **Amanda** (see back cover for details) for assistance.

## Come see us at IMHX

We know how much of a worry it can be for employers to ensure their trucks comply with legislation.

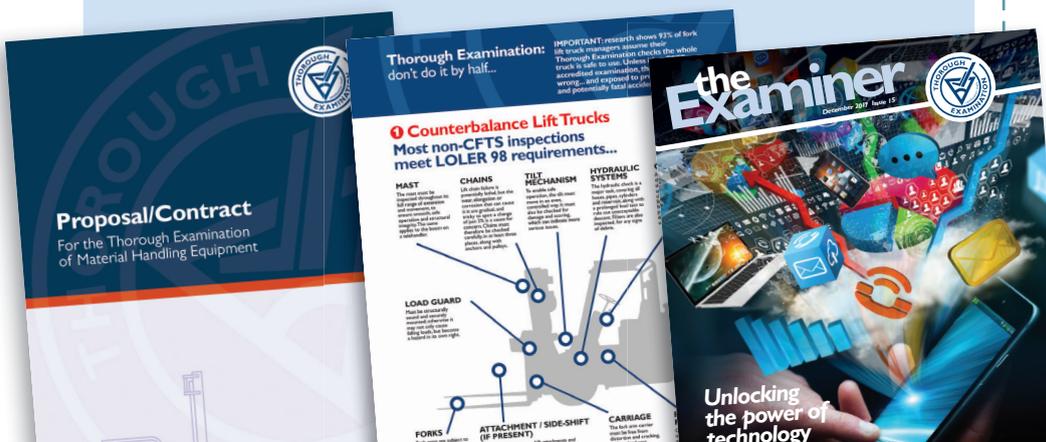
That's while the CFTS Team will be on-hand throughout IMHX 2019 to answer questions from employers, members and the wider industry on best practice for LOLER and PUWER compliance.

IMHX, which takes place at the Birmingham NEC from 24-27 September 2019, is the logistics' calendar's key event.

Because it brings fork lift users, dealers and manufacturers together under one roof, it offers a real opportunity to raise awareness of the benefits of our quality-controlled Thorough Examination process.

While you're attending the show, do pop by to **stand 6F212** and say 'hello'.

It's always great to meet and catch up with the latest from our Accrediting Companies.



## CFTS Board Members & Officers



**Geoff Martin**  
Chairman  
Jofson Ltd



**David Callis**  
Ecobat  
Technologies Ltd



**Mike Knowles**  
Crown Lift  
Trucks



**Derek Martin**  
Champion  
Forklifts



**Peter Harvey**  
FLTA



**James Clark**  
Secretary, BITA



**Matthew Kennedy**  
Technical  
Manager, CFTS

## Did you know you can pay by BACS?

Our BACS facility is designed to save you time and money. This secure and automated service means you can eliminate the expenses related to writing and posting payments.

Most importantly, it's a secure payment method that removes the risk of outstanding cheques being delayed or mislaid within the postal system.

**Reminder:**  
CFTS payment terms are 30 days

If you're not already paying by BACS, you can set up your payments today by getting the details from Amanda at [amanda.cook@bita.org.uk](mailto:amanda.cook@bita.org.uk) or telephone **01344 623800**.

## Contacts

### Reminder

May we take this opportunity to remind all companies accredited to the CFTS scheme that documentation should be ordered via the CFTS website [www.thoroughexamination.org](http://www.thoroughexamination.org) using your login/password details or via [amanda.cook@bita.org.uk](mailto:amanda.cook@bita.org.uk). Invoice queries should be directed to Consolidated Fork Truck Services. The relevant contact details are given below.

### Documentation pack orders

Please order via the CFTS website [www.thoroughexamination.org](http://www.thoroughexamination.org) using your login/password details or via [amanda.cook@bita.org.uk](mailto:amanda.cook@bita.org.uk)

### Invoices and general CFTS administration

Contact Amanda at the CFTS office. Her details are:

**Consolidated Fork Truck Services**  
5-7 High Street, Sunninghill, Ascot, Berkshire SL5 9NQ

Tel: **01344 623800**  
Fax: 01344 291197  
Email: [amanda.cook@bita.org.uk](mailto:amanda.cook@bita.org.uk)

### Technical advice & other queries

**South of England, West Country, Midlands, Channel Islands and Wales:** CFTS Technical Manager **Matthew Kennedy** is also available to handle any queries you may have. His contact details are:

**Mobile: 07739 638866**  
Email: [matthew@thoroughexamination.org](mailto:matthew@thoroughexamination.org)

To contact Matt by post, please use the following address:

**Consolidated Fork Truck Services Ltd**, 5-7 High Street, Sunninghill, Ascot, Berkshire SL5 9NQ

**North of England, Scotland, Northern and Southern Ireland:** CFTS Technical Manager is **Adrian White**. His contact details are:

**Mobile: 07846 103754**  
Email: [adrian@thoroughexamination.org](mailto:adrian@thoroughexamination.org)

## Welcome...

CFTS would like to welcome **Adrian White** to the team, who will be starting as Technical Manager, North, in 2019. We look forward to hearing more about him in the coming months.

